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To: ALL CUSTOMERS
Date: October 7, 2024
Subject: **IMPORTANT UPDATE: HURRICANE MILTON**

Dear Customer,

Latest projections show Hurricane Milton will impact Florida starting this Tuesday and continue through Thursday. While we may get heavy winds, flooding and loss of electricity, these storms typically weaken as they move across the state of Florida- So, the potential storm impact is much less compared to the coastline.

Based upon this information, Orthomerica's production and shipping schedule will be impacted by this storm. There is a possibility that we may have to close the plant on Tuesday afternoon based upon the storm's track. **However, we will continue to accept orders, faxes and scans that will be processed on Thursday morning, if not sooner.**

Orthomerica does have emergency generators if we lose power. However, this could change if the plant experiences any storm damage or if the county issues an emergency order keeping people off the roads due to emergency conditions.

During this time, the best way to place orders is as follows:

Toll Free: 800-446-6770 for prefabricated products
877-737-8444 for custom products
Fax: 800-638-9259 or 407-290-2419
Email: custserv@orthomerica.com

If any emergencies during this time, please call Gary Hicks at 407-505-4946.

We appreciate your patience and understanding.

Sincerely,