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To: ALL CUSTOMERS

Date: January 23, 2026

Subject: **SHIPPING DELAYS: POSSIBLE NATIONAL SERVICE DISRUPTION**

Dear Valued Customer,

Please be aware of potential shipping delays across the United States due to a major winter storm system forecasted to impact a significant portion of the country over the coming days.

This storm is expected to **affect up to 38 states** and includes major metropolitan areas such as Dallas, Austin, Oklahoma City, Nashville, Atlanta, Charlotte, Washington, D.C., Baltimore, Philadelphia, New York City, and Boston. Some regions may experience heavy snow accumulation, ice, sleet, extreme cold, power outages, and hazardous travel conditions. **These impacts may disrupt transportation networks, including FedEx, UPS, and other carriers, for several days.**

We are anticipating possible delays for shipments destined to or moving through impacted regions. **Delays may occur for shipments with delivery commitment dates from January 23-27, 2026.**

Although your location may not be impacted by adverse weather, the movement of packages in the network may be delayed by conditions in other areas.

Our team will continue to monitor the situation closely and work with our shipping partners to minimize disruption where possible. We appreciate your understanding and patience as carrier safety and service continuity remain the top priority during severe weather events.

Sincerely,

A handwritten signature in black ink that reads "Orthomerica" with a small five-pointed star above the letter "i". The signature is written in a cursive, flowing style.