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To: INTERNATIONAL CUSTOMERS
Date: March 09, 2026
Subject: **SHIPPING ADVISORY: MIDDLE EAST & AFRICA DELIVERIES**

Dear Valued Customer,

Shipments to certain countries in the Middle East and Africa may experience delays due to recent disruptions affecting international cargo flights and logistics operations in the region.

FedEx has officially resumed pickup and delivery services for shipments to the Middle East, and operations are gradually returning to normal. DHL has indicated that customers should expect **extended delivery times** as carriers worldwide adjust flight paths and vessel schedules in response to evolving traffic conditions and logistics constraints.

Delivery timelines **cannot be guaranteed** for shipments scheduled between **March 4-15, 2026**.
Subject to change.

Although your location may not be impacted, package movement within the carrier network may be delayed by conditions affecting other regions.

Our team will continue to monitor the situation closely and work with our shipping partners to minimize disruption where possible. We appreciate your understanding and patience as carrier safety and service continuity remain the top priority during these unprecedented events.

If you have questions regarding a specific order, Orthomerica's customer service team is available to assist you.

Sincerely,



ORTHOMERICA
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USA